

## **CUSTOMER PROFILE**

## **Industry: Non-Profit**

## **Methodist Healthcare Ministries**



Methodist Healthcare Ministries of South Texas, Inc. is a private, faith-based not-for-profit organization dedicated to creating access to health care for the uninsured through direct services, community partnerships and strategic grant-making in 74 counties across South Texas.

HQ: San Antonio, TX Founded: 1995 Employees: 614

Existing ERP: Sage 100

Other systems: Lease Query, E-Requester, Concur, BizInsights, Excel, ADP

Customer Challenges: Consolidation, Reporting, Procurement

**Deal Competitors:** Intacct

Why we Won: Because of the system's ease of use and workflow/permission

capabilities.

**Caravel teams:** 

Kelly Gonyea

## **NetSuite Implementation**

NetSuite: Social Impact Premium

Methodology: SuiteSuccess + Optimization

**NetSuite sales team:** 

Claire Hermann Ralph Rudolph **Modules:** Record to Report, Procure to Pay, Design to Build, Order to Cash, NSAW, Caravel SuiteBundles: Shared Vendor Bills and Email-Based Approval Workflows

Interfaces: NextGen, Trade Centric, Concur, ADP, Frost Bank

**Approach:** MHM will deploy NetSuite in a single-phased approach with core functionality going live in 5 months and integration with various 3rd party applications.







