

Customer PROFILE

Coordinated Care Services



CCSI provides a broad array of management services and technical assistance specifically tailored to meet the needs of local behavioral health, social and human services departments, state agencies, and community-based organizations in Monroe County, across New York State, and beyond.

Demographics

INDUSTRY Medical

HEADQUARTERS Rochester, NY

FOUNDED 1992

EMPLOYEES ~300

EXISTING ERP MCSFT GP

OTHER SYSTEMS Prophix

Sales Teams

NETSUITE Bob Alario

CARAVEL Corey Ruane, David Tillotson

NetSuite Solution

NETSUITE Services PRM

MODULES Financials, HR, Procure to Pay, Project to Cash, NSPB, WFM, Payroll

INTERFACES Banking, Payroll

Implementation

TIMELINE 12 months

METHODOLOGY SuiteSuccess + Optimization

APPROACH CCSI will deploy NetSuite in multiple phases starting with core financials, CRM, HR, and payroll. The second phase will involve advanced projects, financials, procurement, and NSPB.







